



NW Plus News

QUARTERLY PUBLICATION

WINTER 2011

OFFICE LOCATIONS

HEWITT EVERETT

2821 Hewitt Ave.
425.297.1000
800.456.6481

BELLEVUE

NW BUILDERS CU
335 116th Ave SE
425.233.6001

BROADWAY EVERETT

3102 Broadway Ave.
425.252.3168

BURLINGTON

780 S. Burlington Blvd.
360.755.9511

EDMONDS

21601 76th Ave. W.
425.640.4016

LYNNWOOD

19725 40th Ave W Ste. A
425.776.2455

MOUNT VERNON

NW Technical Academy
2205 W Campus Pl.
360.503.1000

SMOKEY POINT

17021 Smokey Point Blvd.
360.653.2839

STANWOOD

9730 SR 532 Suite C
360.629.6968

PRIVATELINE

425.258.0400
800.456.6186

ATM Locations—FREE to YOU

Comcast Arena at
Everett Events Center
Everett-Hewitt,
Smokey Point,
Everett-Broadway
Burlington,
Lynnwood

BOARD OF DIRECTORS

Warren Kuwahara, CHAIR
Jason Gamble, VICE CHAIR
Brad Jones SECRETARY
Mary Ballard TREASURER
John Conderman
James Dreier
Gary Heilman
Debra Hoheisel
Kim Stone

SUPERVISORY COMMITTEE

Shaun Bridge, CHAIR
Mary Ellen Anderson
Tiffany Hanks
Vicki Heilman

Visit our website at
nwpluscu.com



Important Items to Remember

PrivateLine # (phone banking) 425.258.0400 or 800.456.6186

Not signed up yet? Call us at 425.297.1000 or 800.456.6481 and we would be glad to help you. This FREE service allows you the ability to access your funds anywhere, anytime.

Personal Branch (online banking) Go to nwpluscu.com to sign up. You can transfer money between accounts, pay bills, view your statements (if signed up for Electronic Statements), order checks and more. Bill Pay and Personal Branch are FREE services to help you manage your accounts.

Electronic Statements View your statements securely online. Download and print them as you need them or save them in your directory. No more worries about lost or stolen statements in the mail. This is a FREE service.

Lost or Stolen Debit Card To report a lost or stolen Debit Card, call 800.554.8969. You may also call 425.297.1000 or 800.456.6481 during business hours to report your Debit Card Lost or Stolen.

All City Account Conversion Update

Overall, the conversion of All City member account information to NW Plus CU during the weekend of October 29, 2010, was a success. As with any conversion of this magnitude, there were a few system problems that impacted some members, however, we have established the highest priority in finding a resolution to these to minimize the impact to our members. We appreciated the patience that our members displayed during and since the conversion and sincerely regret any inconvenience and frustration that any member may have experienced.

We also recognize how we do business at NW Plus is different from what you may have experience at All City. While this transition may have been difficult for some members, we believe that the additional services and products that each of you now can access, the more extensive branch network available, and our commitment in providing quality member service will prove beneficial to you and your family's financial needs.

Again, we thank everyone for their patience and understanding during this time and truly look forward to putting the PLUS in your financial future.



WE NEED YOU!

That's right, we need your help. We are looking for members in good standing for at least 2 years who are interested in serving on our Board of Directors or Supervisory Committee.

The Board of Directors meet monthly and discuss the future of NW Plus CU. The duties include developing short and long term planning objectives and insuring compliance of bylaws along with state and federal regulations.

The Supervisory Committee meets on a quarterly basis and is responsible for making sure members' funds and interests are protected and that the credit union's financial records and operations are in order.

No experience needed. We just ask that you have an interest in maintaining the standards for NW Plus members and a desire to serve. If you are interested in running for a position on either the Board of Directors or the Supervisory Committee or if you would like more information, contact Cathy Henry at 425.297.1033 or email chenry@nwpluscu.com.

Scholarships Available

Each year, NW Plus CU offers members looking to further their education the chance to apply for a scholarship. If you are interested and would like an application, please stop by your nearest branch to pick one up, visit our website at nwpluscu.com, or email chenry@nwpluscu.com.

Awarded scholarships will be for the 2011-2012 year. The last day to submit your application is **March 11, 2011.**



Lydia Guel, Real Estate Loan Officer
425.297.1021 or 800.456.6481 x 1021
lguel@nwpluscu.com

We now offer REWARDS Credit Cards

Are you carrying a REWARDS Credit Card and paying a yearly fee?

If so, it's time to look at

NW Plus CU's REWARDS Visa Card.

There is no annual fee, you earn 1 point for every dollar you spend and it is offered by NW Plus CU and VISA.

Apply today and start earning your REWARDS!

Call 425.297.1000 or 800.456.6481 to apply today!

2011 Annual Meeting

When: March 15, 2011

Time: 6:00 pm

Where: NW Technical Academy
2205 W. Campus Place
Mount Vernon, WA 98273

Cost: \$5.00 per person

Come see the new project NW Plus CU has been up to and enjoy food created by the students in the Academy's culinary department.

To reserve your spot, call Cathy Henry at 425.297.1033 or email at chenry@nwpluscu.com.

Buffet Dinner and Door Prizes* included in the \$5 admission price!

**One door prize ticket per couple and/or family.*

First Quarter 2011 Holiday Closures

Monday, January 17
Dr. Martin Luther King Jr. Day

Monday, February 21
Presidents' Day

Identity Theft

To report credit identity theft, submit a written police report to:
NW Plus CU • Loan Servicing Dept. • 2821 Hewitt Ave. • Everett, WA 98201