

Deleting Stored Passwords from Internet Browsers

Internet Explorer, Google Chrome, Mozilla Firefox, Safari (Mac OS X10.6-10.12x)

Internet Explorer

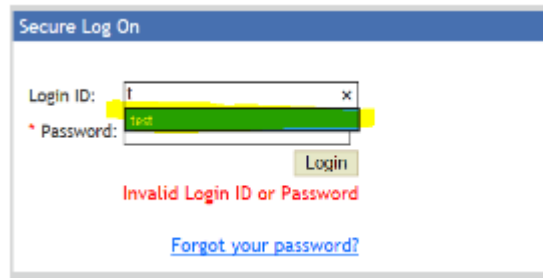
1) Open Internet Explorer--users are required to be on the login page for Personal Branch:

<https://www.netbranch.app.fiserv.com/NPCU/default.aspx>

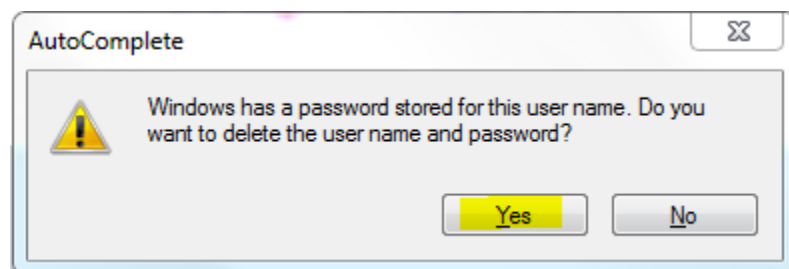


2) Type a letter on the Login ID area and a pulldown menu should appear with saved information

3) Hover over the Login ID information and press on the **"Del"** or **"Delete"** key on the keyboard

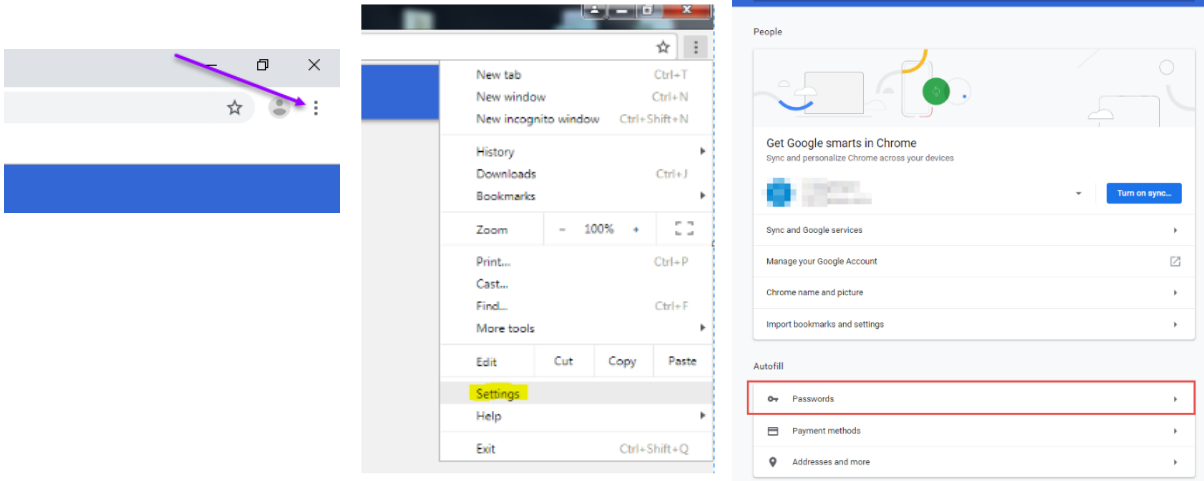


4) Once the **"Del"** or **"Delete"** key is pressed the following prompt will show up. Click **"Yes"** and the saved password will be deleted. You should then be able to input your new Login ID/Password.

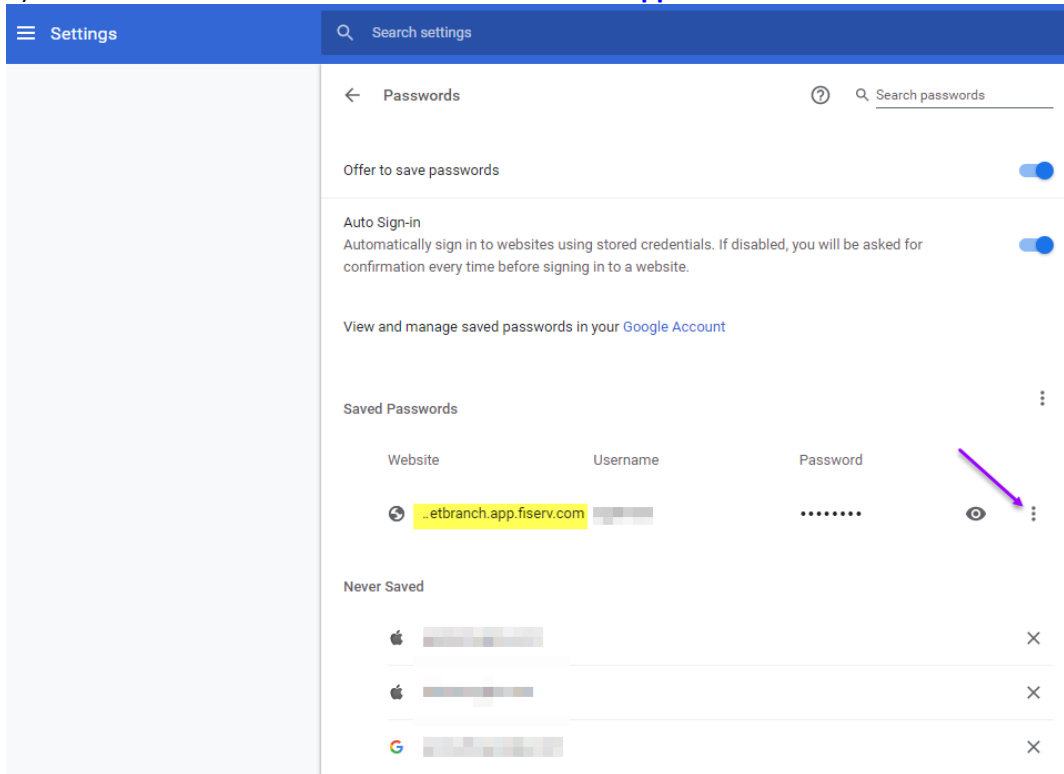


Google Chrome

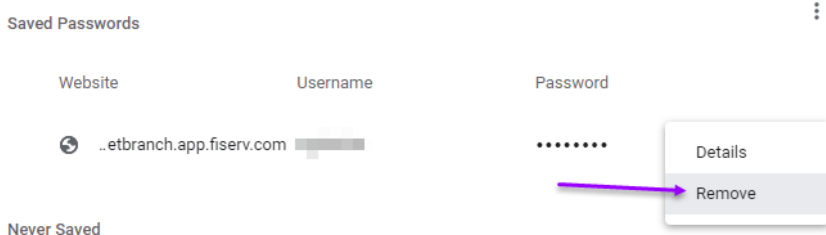
- 1) Open Google Chrome
- 2) Go to the dropdown menu and select **"Settings"**
- 3) Scroll down to Autofill>Passwords



- 5) Find the information associated with **"netbranch.app.fiserv.com"** and click on the three circles to the right.

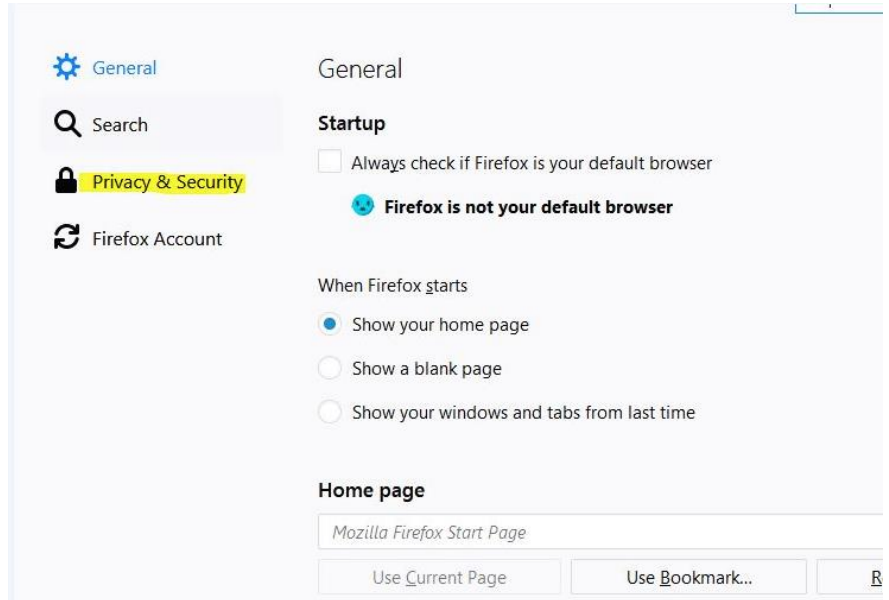
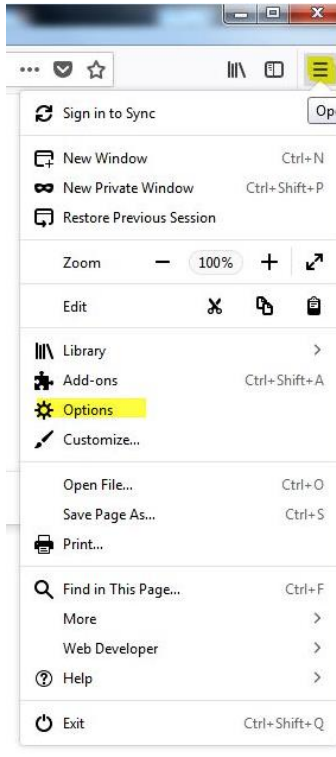


- 6) Select **"Remove"** to remove the saved password. You should then be able to input your new Login ID/Password.

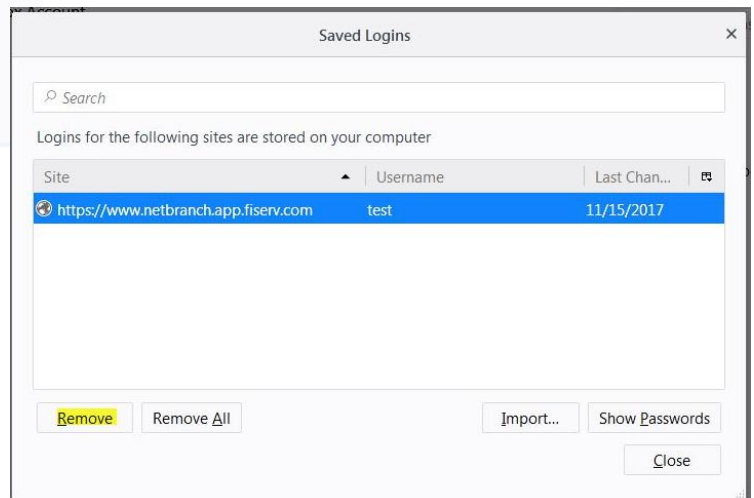
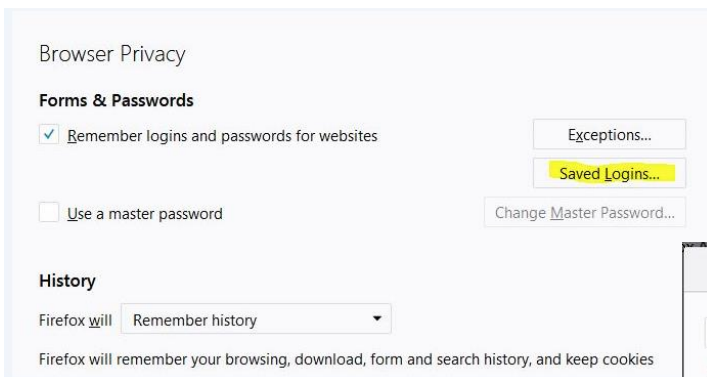


Mozilla Firefox

- 1) Open Mozilla Firefox browser
- 2) Navigate to the drop down menu and select **"Options"** then proceed to the **"Privacy & Security"** tab



- 3) Go to **"Saved Logins"**, highlight the information associated with **"netbranch.app.fiserv.com"**, and select **"remove"**. You should then be able to input your new Login ID/Password.



Safari (Mac OS X 10.6 - 10.12.x)

- 1) Open Safari
- 2) Go to the top menu, click on **"Safari"**, and then **"Preferences"**



- 2) Select **"Passwords"** from the Preferences menu on the top navigation bar



- 3) You will then see a list of all websites that have stored passwords you currently have stored in Safari. Find **"netbranch.app.fiserv.com"** to select it and click on **"Remove"** to remove the selected websites. You should then be able to input your new Login ID/Password.

