Deleting Stored Passwords from Internet Browsers

Internet Explorer, Google Chrome, Mozilla Firefox, Safari (Mac OS X10.6-10.12x)

Internet Explorer

1) Click the "cog" symbol on the upper right corner of the browser and then click "internet options"



2) On the General tab click "Delete..." in the Browsing History section.

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3) Make sure that "Passwords" button is checked and then press the delete button.



Google Chrome

1) Click on the three vertical dots on the upper right corner of the browser end then click "Settings" near the end of the list.

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2) Click on "Privacy and Security" on the left menu



3) Click on "Clear browsing data"



4) Click on the "Advance" tab

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5) Make sure that "Passwords and other sign-in data" is checked. Then click "Clear data".



Mozilla Firefox

1) Click on the three vertical lines on the upper right corner of the bowser and click "Logins and Passwords".



2) Click on the three dots on the upper right corner and then click "Remove All Logins"



3) Read the disclaimer, then put a check and then click "Remove All".



Safari (Mac OS X 10.6 – 10.12.x)

- 1) Open Safari
- 2) Go to the top menu, click on "Safari", and then "Preferences"
- 3) Select "Passwords" from the Preferences menu on the top navigation bar
- 4) You will then see a list of all websites that have stored passwords you currently have stored in Safari. Find "netbranch.app.fiserv.com" to select it and click on "Remove" to remove the selected websites. You should then be able to input your new Login ID/Password.