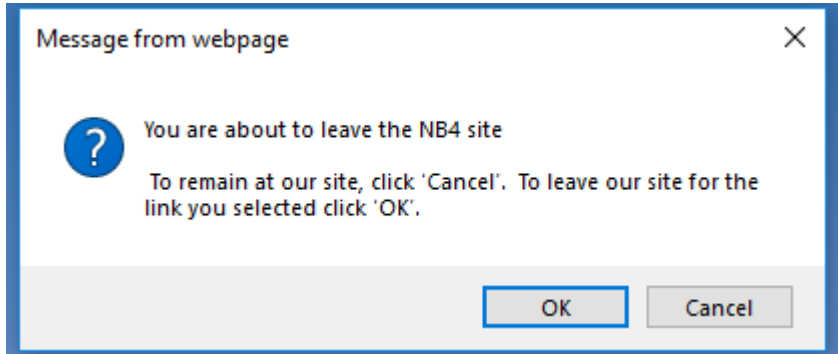


## Configuring Pop-Up Blockers from Internet Browsers

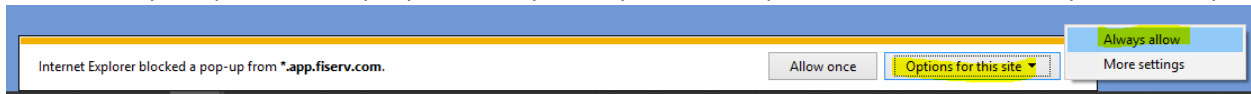
Internet Explorer, Google Chrome & Mozilla Firefox

### Internet Explorer

- 1) Upon clicking "OK", a second prompt will appear at the bottom of the screen.

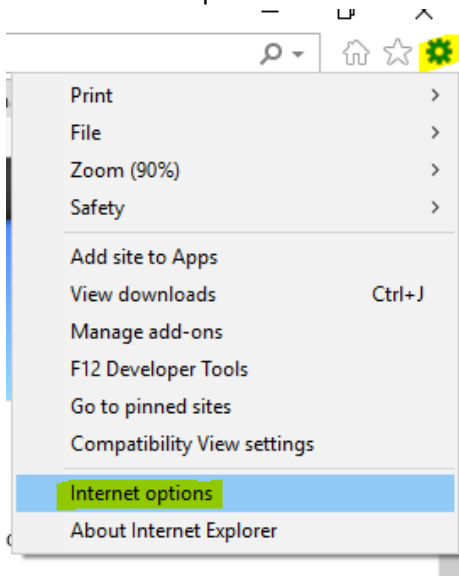


- 2) The second prompt is for a Pop-Up blocker, you may click on "Options for this site", then press "Always allow".

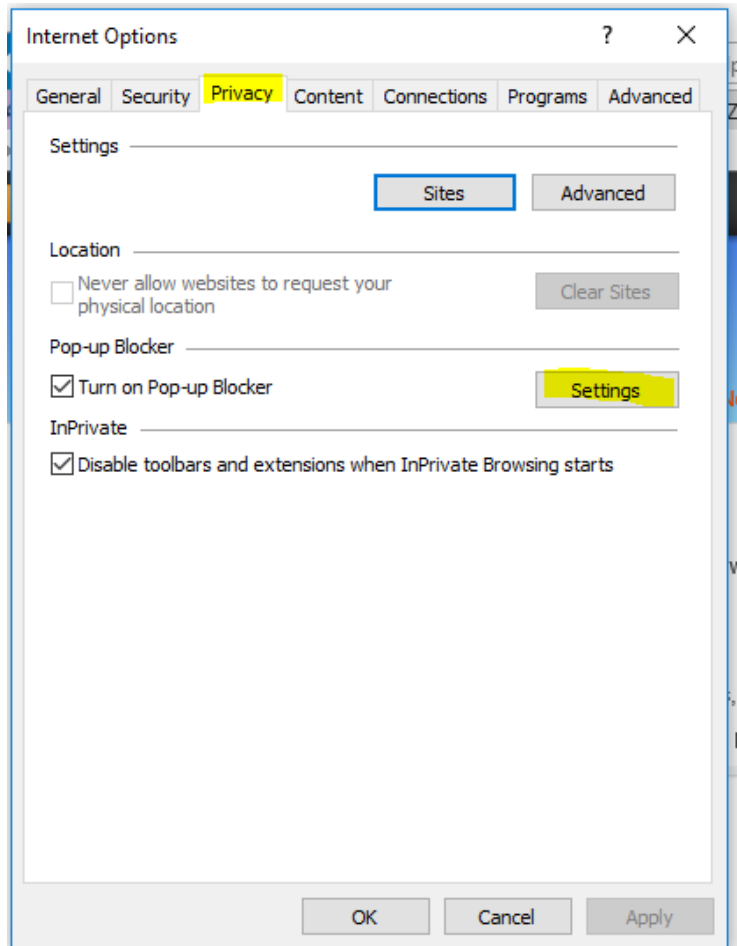


### Internet Explorer (no pop-up prompt displaying)

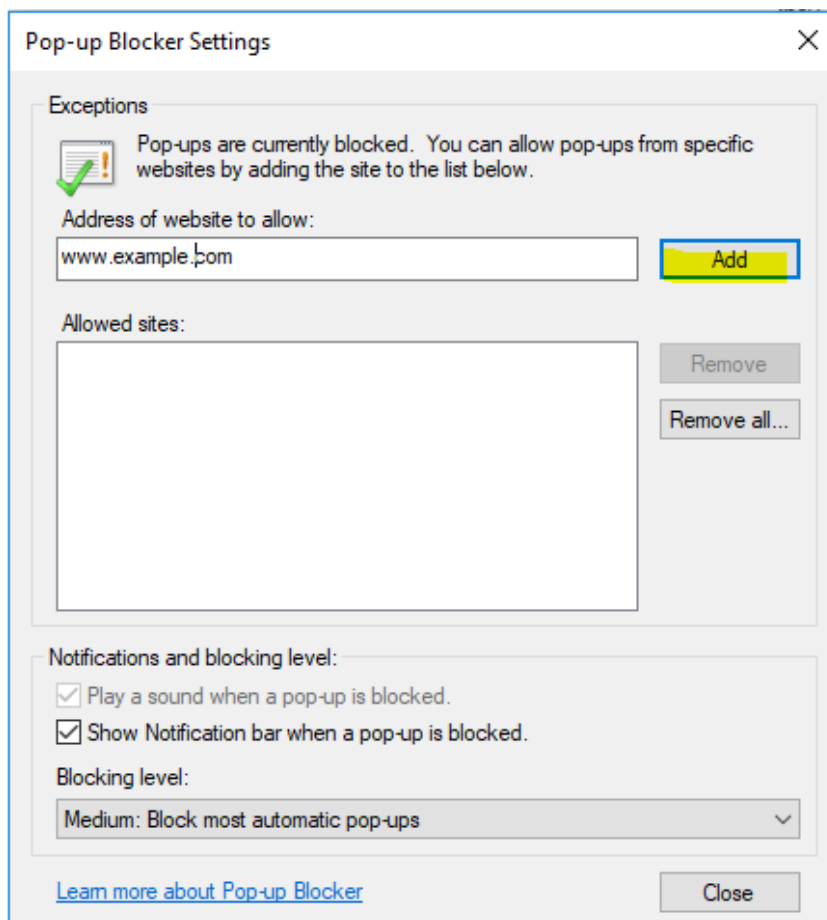
- 1) Go to Internet Options.



- 2) Click on the "Privacy" tab → Pop-up blocker section → Settings

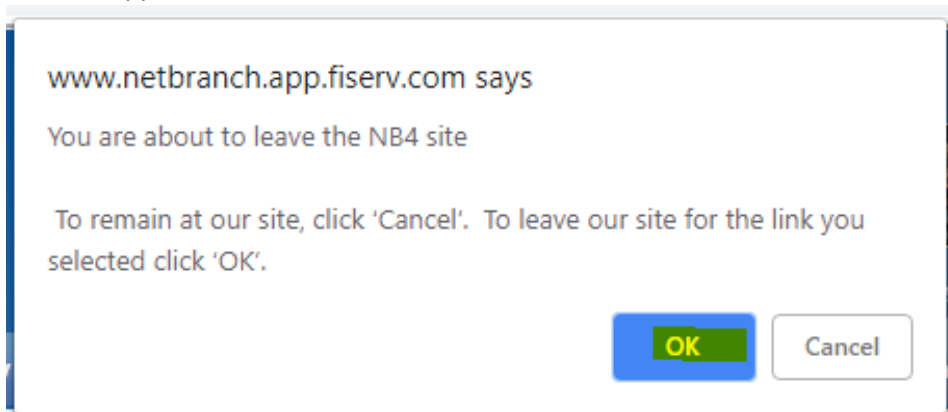


3) Once in the “Settings” Screen, you may add or remove a URL of your choice.



## Google Chrome

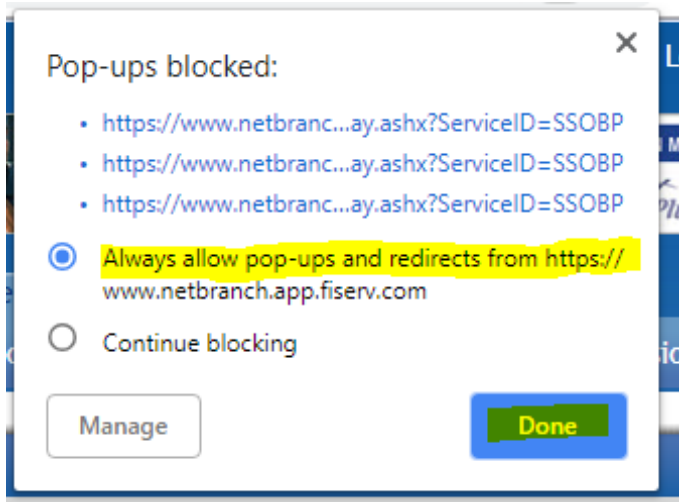
- 1) "Click to Continue to Bill Pay" and you will get a prompt regarding leaving the NB4 site. Once you click "OK", an icon will appear in the address bar.



- 2) This icon needs to be clicked on, which will expand the pop-up blocker prompt:

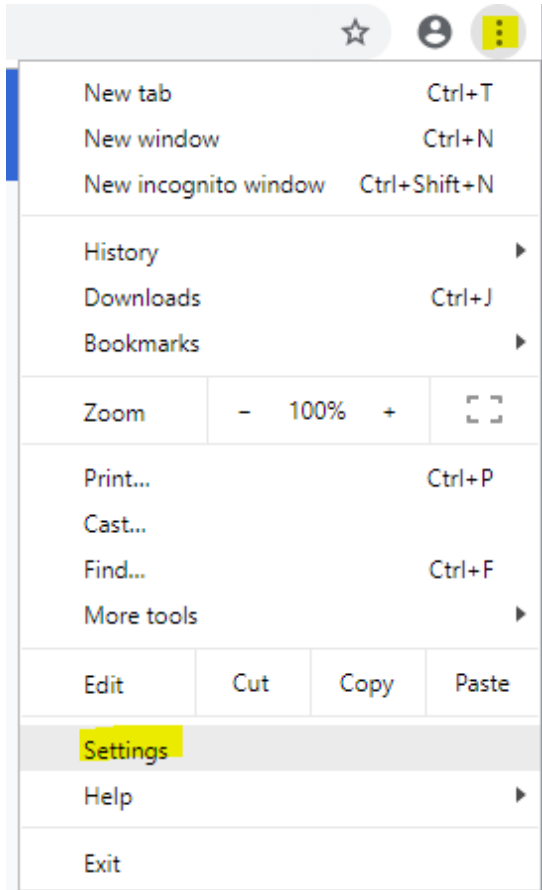


- 3) Once clicked, the following prompt will appear. Select "always allow pop-ups... from <https://www.netbranch.app.fiserv.com>", and click "Done".



## Google Chrome (no pop-up prompt displaying)



- 1) Click on "Settings" and scroll down to "Advanced" then click on the arrow



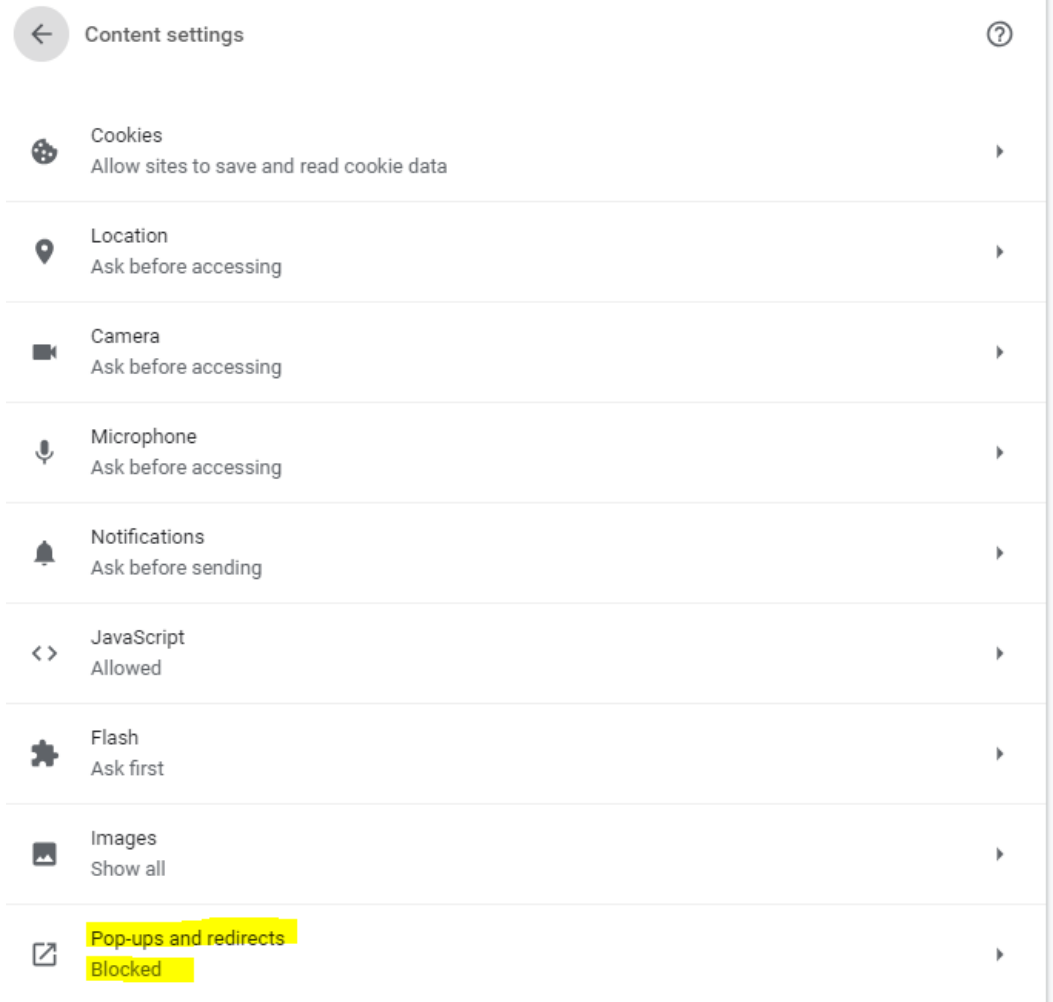
2) Scroll down to “Privacy and security”, and locate “Content settings”

Privacy and security

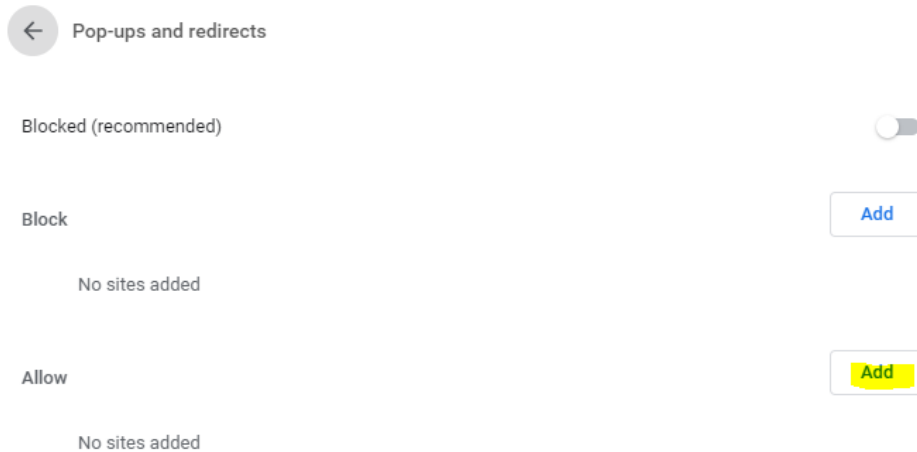
Google Chrome may use web services to improve your browsing experience. You may optionally disable these services. [Learn more](#)

Allow Chrome sign-in By turning this off, you can sign in to Google sites like Gmail without signing in to Chrome	<input checked="" type="checkbox"/>
Use a prediction service to help complete searches and URLs typed in the address bar	<input checked="" type="checkbox"/>
Use a prediction service to load pages more quickly	<input checked="" type="checkbox"/>
Use a web service to help resolve navigation errors	<input checked="" type="checkbox"/>
Safe Browsing Protects you and your device from dangerous sites	<input checked="" type="checkbox"/>
Help improve Safe Browsing Sends some system information and page content to Google	<input type="checkbox"/>
Automatically send usage statistics and crash reports to Google	<input type="checkbox"/>
Use a web service to help resolve spelling errors Smarter spell-checking by sending what you type in the browser to Google	<input type="checkbox"/>
Send a "Do Not Track" request with your browsing traffic	<input type="checkbox"/>
Allow sites to check if you have payment methods saved	<input checked="" type="checkbox"/>
Manage certificates Manage HTTPS/SSL certificates and settings	
<b>Content settings</b> Control what information websites can use and what content they can show you	

3) Click on “Pop-ups and redirects”



4) You may add or block the desired URL.



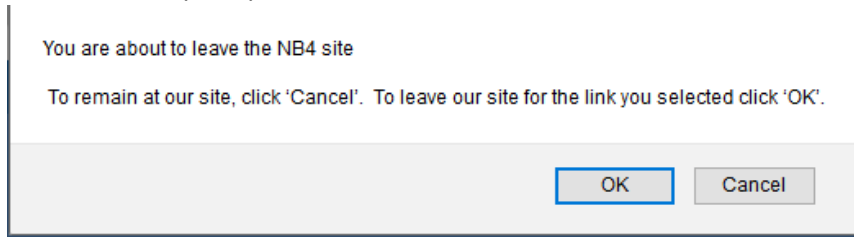
Add a site

Site

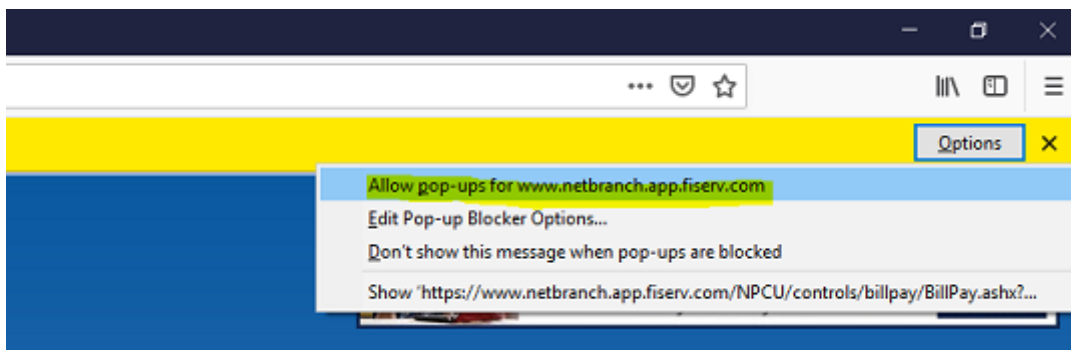
Cancel Add

## Mozilla Firefox

- 1) Click Ok at this prompt.



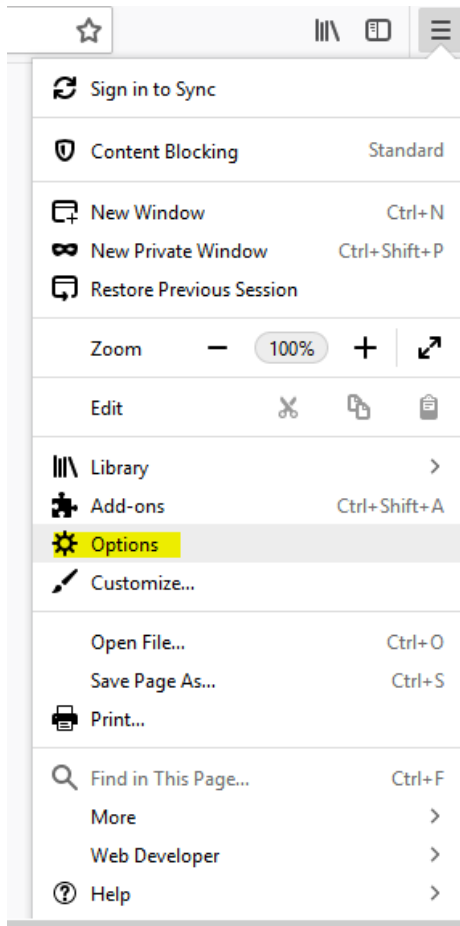
- 2) Once you click on the disclaimer screen, a bright prompt appears at the top of the browser. Select "allow pop-ups for [www.netbranch.app.fiserv.com](http://www.netbranch.app.fiserv.com)".



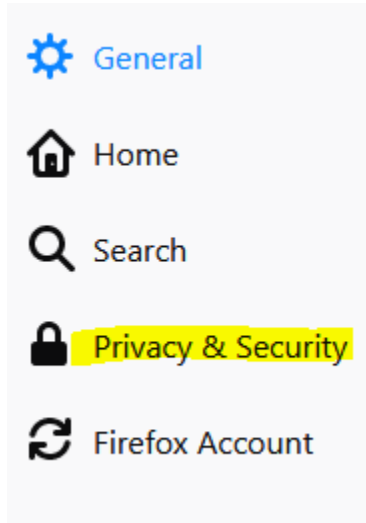
## Mozilla Firefox (no pop-up prompt displaying)

- 1) Go to "Options"






2) Click on the "Privacy & Security" tab




3) Scroll down to "Permissions" section, and click on "Exceptions" next to "Block pop-up windows"


## Permissions

 Location


Settings...

 Camera

Settings...

 Microphone

Settings...

 Notifications [Learn more](#)

Settings...

Pause notifications until Firefox restarts

Block pop-up windows

Exceptions...

Warn you when websites try to install add-ons

Exceptions...

Prevent accessibility services from accessing your browser [Learn more](#)

You may allow, or remove specific websites into/out of this list.

### Allowed Websites - Pop-ups



You can specify which websites are allowed to open pop-up windows. Type the exact address of the site you want to allow and then click Allow.

Address of website

Allow

Website	Status

Remove Website

Remove All Websites

Cancel

Save Changes