



northwest **plus** credit union

March 20, 2020

nw+|cu is working on ways to partner with you, our members during these unprecedented times. **nw+|cu** has implemented resources and tools available and we are ready to assist you whether it be trying to figure out how to manage your loan payment with **nw+|cu** or if you are needing funds for groceries and other necessities.

Contact our Loan Servicing department to see what options are available for you. They will work with you to find the best solution based on your situation and type of loan you have.

Consumer Loan Assistance

- Skip-A-Payment
- Interest Only Payments
- Loan Modifications
- Fee waived for phone and online payments

Mortgage Loan Assistance

- Pause in Payments
- Principle and Interest only
- Loan Modifications

nw+|cu has implemented specialized loan products and rates to assist our members. Our Consumer Lending Team is ready to review options and see what we can do to assist you, all without ever needing to come into a branch.

Loan options for Cash Flow Relief

- Instant Timeline – Line of Credit. – Existing members can complete a quick and easy form to have a \$1,000 Timeline add to your account.
- Low Interest Unsecured Loan – We have low interest rate loan options to assist members with day to day needs and keeping up on regular expenses. These even have a 90-day no payment feature. Some restrictions and limitations apply.

Please contact **nw+|cu** at 425.297.1000 so that we can work together and find solutions during this difficult time.

Loan Servicing Department Contact Information:

servicing@nwpluscu.com

425.297.1000 option 3

425.297.1004

Consumer Lending Department Contact Information:

eloans@nwpluscu.com

425.297.1000 option 2, 2