IMPORTANT NOTICE

At **nw+**|cu when reaching out to our members we will **never** request that you provide us with your personal information. Please be aware that there are a lot of scams going on right now, with the fraudsters trying to take advantage of everyone during these difficult times.

We encourage all members to be diligent when providing anyone personal or sensitive information. It is also a great idea to keep tabs on your accounts regularly. You can easily access your **nw+**|cu account online with Personal Branch, through the Mobile App and using Private Line the automated teller line.

Do not provide the following to anyone that is contacting you.

- · Date of Birth
- Social Security Numbers
- Passwords or PIN numbers
- Mother's Maiden Name

- Zip Code
- Access to login information
- Remote access to devices



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